

EVENT	DATE	TIME	VENUE
Customer at the Centre: Stop, collaborate and listen	26/2/20	8.45am - 11.30am	Education, 105 Phillip St, Parramatta
*CX Professionals hang out	26/3/20	TBC	
**CX Professionals Skills Pop Up	29/4/20	9am - 12pm	McKell, 2-24 Rawson Pl, Haymarket
Data Driven Delivery: Designing for customer impact	28/5/20	8.45am - 11.30am	Sydney School of Entrepreneurship, Bld J 651-731 Harris St, Ultimo
CX Professionals hang out	17/6/20	TBC	
Delight in Digital: Humanising the digital experience	23/7/20	8.45am - 11.30am	Education, 105 Phillip St Parramatta
CX ComPrac goes Regional	Aug	TBC	
CX Professionals hang out	9/9/20	TBC	
From Negative to Positive: Using complaints for the greater good	14/10/20	8.45am - 11.30am	McKell, 2-24 Rawson Pl, Haymarket
CX Professionals hang out	11/11/20	TBC	
2020 Retrospective	9/12/20	TBC	

*smaller groups to continue conversations, network and form collaborations

**targeted skills session on customer experience

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Event and registration details will be available on the website within four weeks before the event

